

# 12<sup>th</sup> Global Conference on Business Management and Economics 2022

# **Conference Abstract**

Saturday, December 03, 2022
The University of British Columbia
Vancouver, BC, Canada

Website - www.gcbme.org

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# **Welcome**

As Conference Chair I'm honoured to welcome all participants to the 12<sup>th</sup> Global Conference on Business Management and Economics (GCBME 2022) at beautiful Vancouver, British Columbia, Canada.

A total of 63 participants from 15 countries are attending our conference. This conference will be an excellent opportunity to meet and network with delegates around the world in areas of management, marketing, international business, human resource management, accounting, finance, entrepreneurship, and economics. Participants should benefit from conference presentations exploring cutting-edge reviews and investigations in basic and applied research.

Attending this conference also gives you an opportunity to explore Vancouver and enjoy its scenic views, mild climate, and friendly people. Vancouver enjoys a global reputation as one of the world's top cities for quality of life and recreation. Vancouver attracts many international conferences and events, including the 2010 Winter Olympics and Paralympics.

Thank you for considering attending 12<sup>th</sup> GCBME 2022. A wide scope of participation will enrich our conference and help us all add significant value and experience to our shared research objectives.

Dr. Afzalur Rahman

Chair, GCBME 2018-2022 Professor, Douglas College Vancouver, Canada



# **Conference Venue**

#### UBC ROBSON SQUARE ROOM: C245

800 Robson Street, Vancouver, British Columbia Canada V6Z 3B7

#### **Directions:**





#### **Public Transit**

UBC Robson Square is a short walk from the Burrard, Granville, and City Centre SkyTrain stations. Use the TransLink website to plan your trip via transit from any location in the Lower Mainland: <a href="https://www.translink.ca/">https://www.translink.ca/</a>

#### **Driving & Parking**

To access the West Park lot for 800 Robson Street (Lot 189), head south on Howe Street to the corner at Nelson Street. The parking lot entrance will be on your right, just before Nelson. Note that Howe is a one-way street. Once you have entered the parking lot, follow the directional signs to UBC Robson Square. Please consult the West Park website for current pricing. Or Call Westpark at: 604-669-7275 [PARK]

#### Accessibility

UBC Robson offers elevator access via our entrance on Hornby Street at Robson Street.



# **Conference Time Schedule**

# Saturday, December 03, 2022

Activity	Time
Registration and Lunch	1:00 pm to 1:30 pm
Opening Remarks Dr. Afzalur Rahman Douglas College, Canada	1:30 pm to 1:35 pm
Keynote Speech Dr. Michael Henry Dean, School of Business and Economics Thompson Rivers University, Canada	1:35 pm to 2:05 pm
Photo Session	2:05 pm to 2:15 pm
Technical Session	2:15 pm to 2:55 pm
Break	2:55 pm to 3:10 pm
Technical Session	3:10 pm to 4:00 pm
Certificate Awarding and Closing Ceremony	4:00 pm to 5:00 pm



## **Conference Committee**

**Keynote Speaker Dr. Michael Henry** 



Michael Henry is the Dean of the School of Business & Economics at Thompson Rivers University. Mike Henry's career spans the non-profit and private sectors, government, and academia. His experience includes leadership of non-profit organizations, political organization, experience as a provincial elected official, small business ownership and consulting to government and the resource sector.

He is a past president of the Administrative Sciences Association of Canada, President-Elect of the Canadian Council for Small Business & Entrepreneurship and the Treasurer of the Canadian Federation of Business School Deans. He is a board member of the Kamloops Innovation Council, the Kamloops Chamber of Commerce and the Uptown Business Association.

He regularly consults with government, non-profit and private businesses on strategy, regulatory affairs, and public engagement. His research focuses on gender and trust issues in family business succession and international differences in family business. Mike holds an MBA from the University of Alberta and a DBA from the University of Southern Queensland

#### **Committee Members**

- **Dr. Michael Henry**, Thompson Rivers University, Canada; Dean, School of Business & Economics Adviser
- Dr. Ahmed Hoque, Vancouver Island University, Canada Economics and Banking
- Mr. John O'Fee, QC, Thompson Rivers University, Canada Business Law and Human Resource Management
- **Dr. Murat Erogul**, Adelphi University, United States *Management and Entrepreneurship*
- Mr. Simon Parker, Douglas College, Canada Marketing and International Business
- **Dr. Dushyant Gosai**, Colorado State University-Global Campus, United States *Accounting*
- **Dr. Emrul Hasan**, The University of British Columbia, Canada *Finance*
- Dr. Afzalur Rahman, Douglas College, Canada Conference Chair
- Mrs. Farjana Yasmin Conference Director
- Ashief Ahmed Cyber Security Solutions Architect, Bank of Canada



- Dr. Erika Skita-Instructor, Granville College in Vancouver, Canada
- Anthony Green Cyber Security Instructor, University of British Columbia

# **Catering and Menus**

- Corporate Lunch (Vegetarian) Raincouver (1:00 pm to 1:30 pm)
  - ✓ Chef's selection of grilled paninis (100% vegetarian)
  - ✔ Chef's daily soup
  - ✔ Chef's daily salad
  - ✓ Assorted canned sodas
  - ✓ Season fruit platter
- Break Straight As (2:55 pm to 3:10 pm)
  - ✓ Puffed Rice Miz
  - ✓ Fairtrade Coffee & Tea
  - ✔ Drinking Water



# **Authors' Presentation Review**

#### Saturday, December 03, 2022

Name and Affiliation	Title	
Mohamed Ibrahim Mohamed Ashker (Main Author) Open University of Sri Lanka Sri Lanka	Leadership in crisis management: A study base on total quality management practices	
Mohamed Nizam Fathima Nifroosha (Additional Author) Reliance Education Sri Lanka		
Ssekimpi Benjamin Musoke MRC/UVRI and LSHTM Uganda Research Unit. Uganda	Category management to achieve value for money in procurement.	
Hevi Stewart Lloyd Tanyo Selase Lecturer Ghana Communication Technology University South Africa Ghana	Big Data Management: Building Visitor Citizenship Behavior Through Value Co-creation	
Arex Cabanas Nada Marketing Manager, CIBI Information Inc. Philippines	The prying eye: A study on the adherence of the selected national broadsheets to the code of ethics of National Press Photographers Association	



# **Instructions for Oral Presentation**

#### Saturday, December 03, 2022

#### Devices provided by the conference organizer:

- o Laptop (with MS-Office and Adobe Reader)
- Projector and Screen

#### Materials provided by the presenters:

o Power Point or PDF files (files should be copied to the conference laptop at the beginning of each session)

#### Duration of each presentation:

- o Regular oral presentation 10 minutes including Q&A
- Keynote speech 30 minutes

# **Instructions for Publication**

All accepted papers in the 12<sup>th</sup> Global Conference on Business Management and Economics (12<sup>th</sup> GCBME 2022) will be published in the online conference proceedings:

Title: Proceedings of the 12th Global Conference on Business Management and

Economics Format: Electronic book

**ISBN:** 978-1-9990057-8-8



# **Authors' Presentation Schedule**

#### Saturday, December 03, 2022 Technical Session 02:15 pm to 02:55 pm

Name, Affiliation, and Time	Title and Abstract		
Mohamed Ibrahim Mohamed Ashker (Main Author) Open University of Sri Lanka	Leadership in crisis management: A study based on total quality management practices		
Sri Lanka	In today's fast-paced business climate, crisis is a more complicated challenges for the leaders. Unpredictable technological		
Mohamed Nizam Fathima Nifroosha (Additional Author) Reliance Education Sri Lanka 2:15 pm to 2:25 pm	developments, economic shifts, human hardships, and political consequences all combine to create uncertainty in today's business climate. Economic disruptions that culminate in crises are one way in which this instability presents itself beyond the authority of the government. Not only are those who have fled the country affected by the crisis, but so are those who are worried about losing their jobs in any of the other nations across the world. Clearly, businesses are fascinated by the current state of affairs. However, the environment is also a factor in crisis situations. If a crisis isn't contained or dealt with properly, it will snowball and set off a cascade of crises. An authoritarian leadership style has given way to a more collaborative and participatory one as the country has been rocked by political and economic turbulence. The world of business is becoming more complicated and nuanced. As a result of these enhancements, traditional crisis managers have evolved into a leader model that encourages scenario analysis and teamwork to develop the best possible solution. In order to better understand how to lead in times		
	of crisis, we need to look at leadership from both a leadership and a crisis perspective. Crisis management is often regarded as a technique for evaluating the effects of adverse conditions, regardless of their origin, in an optimum and timely manner. There will be a comparison of the notions of leader and executive in the first section of this article, which will be accompanied with considerable		



literature on leadership ideas from total quality management principles. Leadership in crisis management will be discussed further in the second half of the paper, and the relevance and contribution to literature of crisis leadership will be examined in the last section.

# **Ssekimpi Benjamin Musoke** *MRC/UVRI and LSHTM Uganda Research Unit. Uganda*

2:25 pm to 2:35 pm

# Category Management to achieve value for money in Procurement.

Procurements in multi-project organisations can get messy as more and more projects are undertaken and as the organization grows. In an organization with numerous requests going to the procurement department, things can get disorganized and staff may start to feel overwhelmed. One modern way to take control of the procurement processes is by using category Management a tool discovered by a university professor named Brian F. Harris in the 1980's. Operational /day to day procurement management is seen to handle purchase requests and procurement needs as they arise which differs from Category Management. With or without software solutions, category management helps to breakdown procurement into manageable sections providing control and grip over the whole purchasing process ensuring economy, efficiency and effectiveness. Procurement category management is applicable and useful in all types of companies as It cuts across all types of goods. Category management avails the department with opportunities to turn the procurement into a valuable asset. Management in many organisations has been forced search for all avenues to achieve the two most common goals; reducing cost and improving quality. In response to such external pressure, Medical research organisations and health care organizations in Uganda for example the MRC/UVRI and LSHTM Uganda Research Unit, The Uganda Virus Research Institute (UVRI), The Infectious diseases research collaboration (IDRC), Infectious Diseases Institute of Makerere University (IDI), National Medical Stores (NMS) and the world are looking for help. Category management enters into the picture as one of the tools that administration can rely on.

#### Hevi Stewart Lloyd Tanyo Selase

Lecturer, Ghana Communication Technology University South Africa Ghana

2:35 pm to 2:45 pm

# Big Data Management: Building Visitor Citizenship Behavior through value co-creation

**Purpose** – This paper investigates the relationship between value co-creation and visitor citizenship behavior.

**Design/methodology/approach** – A convenience sampling technique was used in the selection of 367 visitors who used electronic payment platforms at restaurants and fast-food firms in Cape Coast metropolis-Ghana, who answered questions relating to value co-creation and visitor citizenship behavior. Hierarchical regression was used to test the effects of the hypothesized paths.

**Findings** – The findings show that value co-creation was positively related to visitor citizenship behavior.

**Research limitations** – This study was restricted to the use of e-payments by visitors, however big data analytics is a broad concept, hence future studies could explore other functionalities of the phenomenon.

**Originality/value** – In this research, the academic scope of VCC (DART model) was expanded from the perspective of big data management within the domain of tourism literature.

**Keywords** – Value co-creation, DART model, Citizenship behavior, Ghana



#### Arex Cabanas Nada

Marketing Manager, CIBI Information Inc. Philippines

2;45 pm to 2:55 pm

# The prying eye: A study on the adherence of the selected national broadsheets to the code of ethics of National Press Photographers Association

Newspapers use visual components to deliver information more effectively and efficiently and elicit emotional responses from readers. The purpose of the study was to determine whether chosen national broadsheets adhered to the NPPA (National Press Photographers Association) photojournalism code of ethics. It focused on determining the visual contents of photos depicting calamity, crime, and tragedy published in selected national broadsheets using the NPPA Code of Ethics; to analyze the contents and presentation of photos depicting calamity, crime, and tragedy through the analysis of text and subtext; and to determine the level of adherence of the selected national broadsheets to the NPPA photojournalism code of ethics in publishing photos about the tragedy. The results indicate that the crime, tragedy, and calamity photographs published in the selected national broadsheets correspond to the NPPA code of ethics regarding the accuracy of the visual content, but the narratives frame the issues. The photojournalists communicate the story of a subject through the use of emotionally charged photographs. The photographs depicting tragedy, crime, and calamity published in chosen national broadsheets follow the NPPA code of ethics.



# **List of Participants**

SL	Name	Affiliation	City and Country	Role
1	Shirmila Tharanga Hewapathirana	Commercial Bank Of Ceylon Plc	Gampaha,Sri Lanka	Listener
2	Mohamed Ibrahim Mohamed Ashker	Open University of Sri Lanka	Colombo, Sri Lanka	Author
3	Mohamed Nizam Fathima Nifroosha	Reliance Education	Colombo, Sri Lanka	Co-Author
4	Ademakinwa Paul Tosin	Patoade Afonson Enterprises	Lagos, Nigeria	Listener
5	Ssekimpi Benjamin Musoke	MRC/UVRI and LSHTM Uganda Research Unit	Uganda	Author
6	Nimalie Chandima Kariawasam	Attorney - at - Law	Colombo,Sri Lanka	Listener
7	Eze Arinze Chinedu	Innovators Climate Approach Initiative	Abuja, Nigeria	Listener
8	Ibrahim Muhammadou Amadou	Amadou Business Sarl Au.	Rabat, Morocco	Listener
9	Oyediran Oyeniyi Michael	Gods Glory Food And Confectionery	Lagos State, Nigeria	Listener
10	Eyama Sylva	Presidential Cabinet Of The Democratic Republic Of Congo	Kinshasa, Democratic Republic Of Congo	Listener
11	Lohandjola Loïc	Presidential Cabinet Of The Democratic Republic Of Congo	Kinshasa, Democratic Republic Of Congo	Listener
12	Muhammad Aftab	Parsa Fabrics	Azad Kashmir, Pakistan	Listener
13	Alonge Kingsley Nosakhare	Kin-s Nosaal Global Limited	Lagos, Nigeria	Listener
14	Ogunoye Ademola	Netmetric Indian Of Information Technology	Oyo,Nigeria	Listener
15	Daniel Banda	Dankaren Entertainment Company Ltd	Central Uganda	Listener



16	Kelu Mansanga Nancy	Presidential Cabinet	Kinshasa, Democratic	Listener
10		Of The Democratic Republic Of The Congo	Republic Of Congo	
17	Emokpae Omoregbee Ikponmwosa	Institute Of Economists Of Nigeria	Abuja, Nigeria	Listener
18	Ronald Ssewagudde	Wakiso Hill Secondary School Maya	Kampala, Central Uganda	Listener
19	Sserunkuma Christopher	Buvuma District Local Government	Lugazi, Central, Uganda	Listener
20	Dominic Izunna Nwabueze	Grand Oak Ltd	Anambra, Nigeria	Listener
21	Menbere Kinfe Habtie	Manufacturing Industry Development Institute Kaizen Excellence Center	Addis Ababa, Ethiopia	Listener
22	Haileab Kassa Dessie	Robera Private Limited Company Import & Export	Addis Ababa, Ethiopia	Listener
23	Henry Halkano Mohammed	Maseno University	Nairobi, Kenya	Listener
24	Eunice Wangui Murigi	Moi University	Nairobi, Kenya	Listener
25	Jackline Wakere Mutua	Masai Mara University	Kenya	Listener
26	Anne Wanjiru Muchendu	Kenyatta University	Nairobi, Kenya	Listener
27	Richard Otieno Magerenge	Ekialo Kiona	Homabay, Kenya	Listener
28	Yared Tegegn Wolde	Mekuria Enviro Friendly Consultancy	Addis Ababa Ethiopia	Listener
29	Amour Hassan Mahmoud	Amour Shop	Dar es salaam, Tanzania	Listener
30	Saidat Omobolaji Ogunjimi	Subfet Consultant Limited	Lagos, Nigeria	Listener
31	Hevi Stewart Lloyd Tanyo Selase	Ghana Communication Technology University	Accra, Ghana	Author
32	Oluwaseun Olusegun Sonuga	Visatos Educational Services And Consultancy	Ibadan, Oyo, Nigeria	Listener





Raju   Kurukshetra   Haryana, India   Listener			T		
Industry Limited	33	Raju	University	Haryana, India	Listener
36 Omar Abdul Kareem Farhan Mohammad  37 Antony Mungai Kilonzo Radds Technologies Nairobi, Kenya Listener  38 Mary Nyambura Muthoni YPO Women Organization  39 Zakaria Qasim Musa Harb Car Accessories Company  40 Adetayo Murphtar Adekoya Redapple Human Development Limited  41 Jagjeet Singh - Punjab, India Listener  42 Prabhjit Singh - Punjab, India Listener  43 Amrit Kaur Mahal - Punjab, India Listener  44 Tarn Taran - Punjab, India Listener  45 Didar Singh - Punjab, India Listener  46 Sukhbir Singh - Punjab, India Listener  47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	34	Obagbemi Ayoola Tosin		Lagos, Nigeria	Listener
Mohammad 37 Antony Mungai Kilonzo Radds Technologies Nairobi, Kenya Listener 38 Mary Nyambura Muthoni YPO Women Organization 39 Zakaria Qasim Musa Harb Mohammad Fariwan Car Accessories Company 40 Adetayo Murphtar Adekoya Redapple Human Development Limited 41 Jagjeet Singh - Punjab, India Listener 42 Prabhjit Singh - Punjab, India Listener 43 Amrit Kaur Mahal - Punjab, India Listener 44 Tarn Taran - Punjab India Listener 45 Didar Singh - Punjab, India Listener 46 Sukhbir Singh - Punjab, India Listener 47 Gurpreet Singh - Punjab, India Listener 48 Amrinder Singh - Punjab, India Listener	35	Prakash Tripathi	Pascal Construction	Pokhara, Nepal	Listener
Mary Nyambura Muthoni   YPO Women Organization   Nairobi, Kenya   Listener	36		Ajyad Company	Alzarqa, Jordan	Listener
Organization  Organization  Jay Zakaria Qasim Musa Harb  Mohammad Fariwan Car Accessories Company  Adetayo Murphtar Adekoya  Redapple Human Development Limited  Lagos, Nigeria  Listener  Listener  Punjab, India  Listener  Amrit Kaur Mahal  Punjab, India  Listener  Punjab, India  Listener  Punjab, India  Listener  Amrit Kaur Mahal  Punjab, India  Listener  Amrit Kaur Mahal  Punjab, India  Listener  Amrit Kaur Mahal  Punjab, India  Listener  Amrit Gurpreet Singh  Punjab, India  Listener  Amrinder Singh  Punjab, India  Listener  Listener	37	Antony Mungai Kilonzo	Radds Technologies	Nairobi, Kenya	Listener
Car Accessories Company  Redapple Human Development Limited  Lagos, Nigeria Listener  Listener  Lagos, Nigeria Listener	38	Mary Nyambura Muthoni		Nairobi, Kenya	Listener
Development Limited  41  Jagjeet Singh - Punjab, India Listener  42  Prabhjit Singh - Punjab, India Listener  43  Amrit Kaur Mahal - Punjab, India Listener  44  Tarn Taran - Punjab India Listener  45  Didar Singh - Punjab, India Listener  46  Sukhbir Singh - Punjab, India Listener  47  Gurpreet Singh - Punjab, India Listener  48  Amrinder Singh - Punjab, India Listener	39	Zakaria Qasim Musa Harb	Car Accessories	Irbid, Jordan	Listener
42 Prabhjit Singh - Punjab, India Listener  43 Amrit Kaur Mahal - Punjab, India Listener  44 Tarn Taran - Punjab India Listener  45 Didar Singh - Punjab, India Listener  46 Sukhbir Singh - Punjab, India Listener  47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	40	Adetayo Murphtar Adekoya		Lagos, Nigeria	Listener
Amrit Kaur Mahal - Punjab, India Listener  Tarn Taran - Punjab India Listener  Didar Singh - Punjab, India Listener  Sukhbir Singh - Punjab, India Listener  Gurpreet Singh - Punjab, India Listener  Amrinder Singh - Punjab, India Listener  Amrinder Singh - Punjab, India Listener	41	Jagjeet Singh	-	Punjab, India	Listener
44 Tarn Taran - Punjab India Listener  45 Didar Singh - Punjab, India Listener  46 Sukhbir Singh - Punjab, India Listener  47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	42	Prabhjit Singh	-	Punjab, India	Listener
45 Didar Singh - Punjab, India Listener  46 Sukhbir Singh - Punjab, India Listener  47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	43	Amrit Kaur Mahal	-	Punjab, India	Listener
46 Sukhbir Singh - Punjab, India Listener  47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	44	Tarn Taran	-	Punjab India	Listener
47 Gurpreet Singh - Punjab, India Listener  48 Amrinder Singh - Punjab, India Listener	45	Didar Singh	-	Punjab, India	Listener
48 Amrinder Singh - Punjab, India Listener	46	Sukhbir Singh	-	Punjab,India	Listener
Punjab, India	47	Gurpreet Singh	-	Punjab, India	Listener
49 Manpreet Singh - Jammu, India Listener	48	Amrinder Singh	-	Punjab, India	Listener
	49	Manpreet Singh	-	Jammu, India	Listener

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50	Mandeep Kaur	-	United Kingdom	Listener
51	Abhinoor Singh	-	Birmingham,UK	Listener
52	Mary Wanjiku Njoroge	-	Nairobi Kenya	Listener
53	Samuel Muigai Kariuki	Vintage Solutions	Nairobi, Kenya	Listener
54	Nwawoma Jane Kome	3 Nity Auto	Nigeria	Listener
55	Manda Matali Aurel	Presidency Of The Democratic Republic Of The Congo	Kinshasa, Democratic Republic Of The Congo	Listener
56	Tembo Katembo Nancy	Presidency Of The Democratic Republic Of The Congo	Kinshasa, Democratic Republic Of The Congo	Listener
57	Ilito Bomonga Dady	Presidency Of The Democratic Republic Of The Congo	Kinshasa, Democratic Republic Of The Congo	Listener
58	Toheeb Yemi Ayandeji	British Columbia University	Nigeria	Listener
59	Korir Sally Jerotich	Kenya Institute Of Business Management	Kenya	Listener
60	Surendra Bharatha Amarakooon	-	Colombo, Sri Lanka	Listener
61	Joaquim Grilo	Rangle.io	Portugal	Listener
62	Arex Cabanas Nada	Cibi Information Inc.	Philippines	Author
63	Beatrice Chita Bumeh	CREA agency SALR	Cameroon	Listener
64				
65				

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# Note

